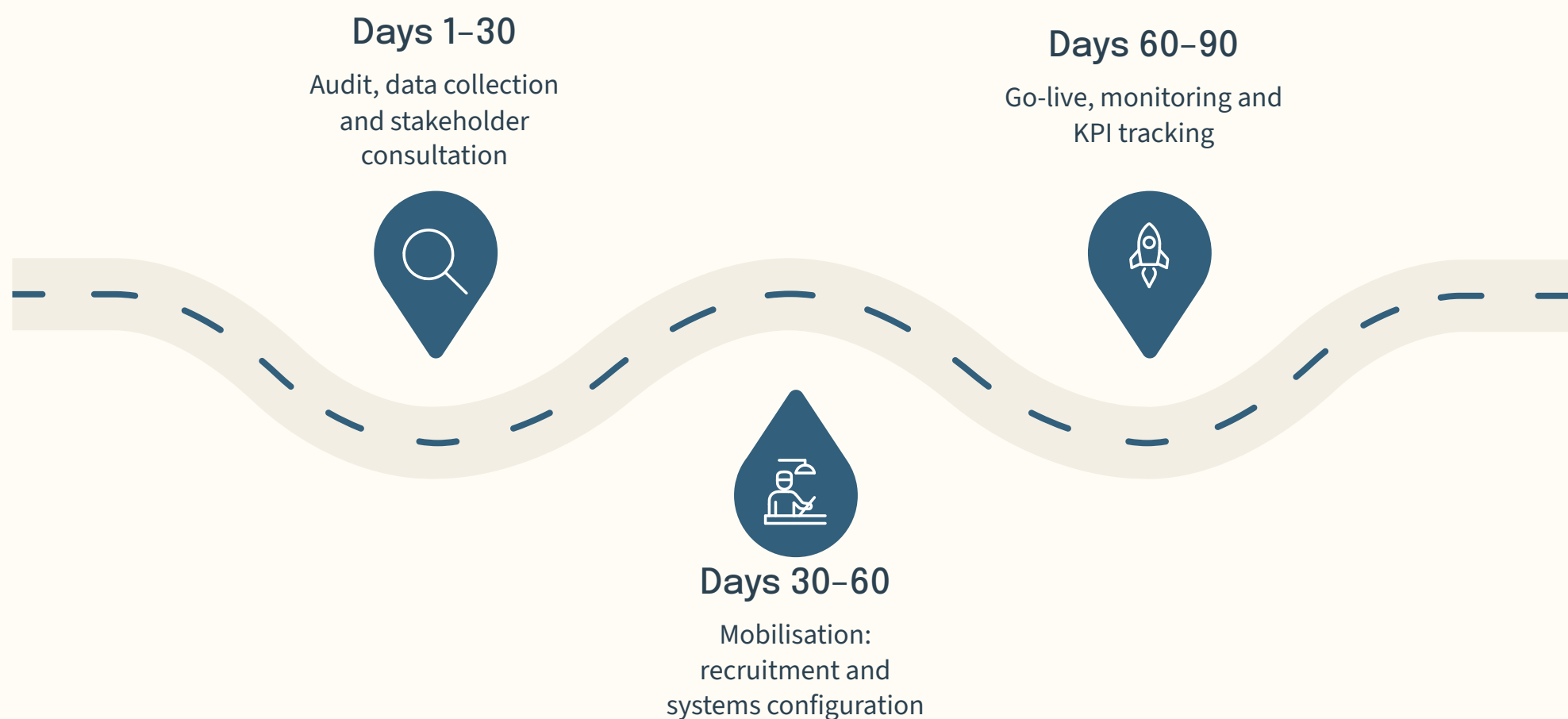


90-Day Implementation Plan



Successful FCP implementation requires disciplined project management with clear milestones, accountability, and decision points. This 90-day plan provides a realistic timeframe from board approval to service go-live, assuming no significant recruitment delays. PCNs should assign a named project lead—typically the PCN manager or a practice manager with protected time—to drive implementation and coordinate across practices.

Days 1–30: Audit and Engagement

- Extract 12-month MSK consultation data from all practices
- Map current referral patterns and imaging utilisation
- Conduct baseline GP satisfaction survey
- Present business case to practice partner meetings
- Develop recruitment specification and job description
- Identify estate options and book space
- Establish governance structures and supervision arrangements

Days 30–60: Mobilisation and Configuration

- Complete recruitment process and confirm start date
- Configure clinical systems and templates
- Develop referral protocols and patient information
- Deliver reception staff training across all practices
- Finalise supervision and governance documentation
- Design KPI dashboard and reporting templates
- Create GP education materials and book practice visits

Days 60–90: Go Live and Monitoring

- FCP induction and IT system orientation
- Soft launch with single practice for testing
- Address technical issues before full launch
- Roll out to remaining practices sequentially
- Weekly utilisation monitoring and troubleshooting
- Collect early patient feedback
- First monthly governance review meeting
- Prepare 90-day evaluation report for PCN board